THE THEORY AND PRACTICE OF CHANGE MANAGEMENT

JOHN HAYES

Fourth edition



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About the author



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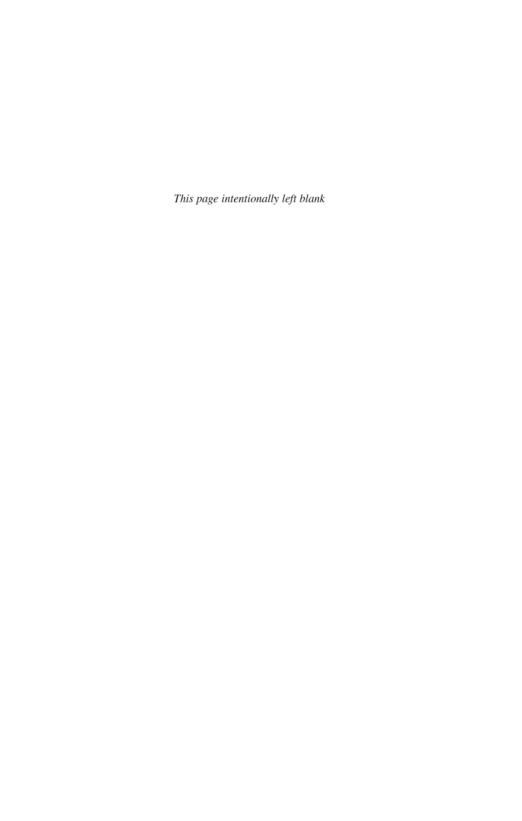
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